For your safety

Read these simple guidelines. Not following them may be dangerous or illegal. For further info, read the complete user guide.

⚠️ SWITCH OFF IN RESTRICTED AREAS
Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.

⚠️ ROAD SAFETY COMES FIRST
Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

⚠️ INTERFERENCE
All wireless devices may be susceptible to interference, which could affect performance.

🔧 QUALIFIED SERVICE
Only qualified personnel may install or repair this product.

🔧 BATTERIES, CHARGERS, AND OTHER ACCESSORIES
Use only batteries, chargers, and other accessories approved by Microsoft Mobile for use with this device. Do not connect incompatible products.

💧 KEEP YOUR DEVICE DRY
Your device is not water-resistant. Keep it dry.

⚠️ PROTECT YOUR HEARING
To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.
Get started

Get to grips with the basics, and have your phone up and running in no time.

Keys and parts

Explore the keys and parts of your new phone.

1. Charger connector
2. Flashlight
3. Headset connector (3.5 mm)
4. Screen
5. Scroll key
6. End/Power key
7. Microphone
8. Keypad
9. Call key
10. Selection keys
11. Earpiece
12. Camera

The antenna area is highlighted.

You can set your phone to ask for the security code that you define. The default security code is 12345.

Insert the SIM card and battery

Read on to learn how to insert SIM cards into your phone.

1. Switch the phone off. Place your thumb on the logo, and pull the top edge of the back cover to remove the cover.

   **Note:** Switch the device off and disconnect the charger and any other device before removing any covers. Avoid touching electronic components while changing any covers. Always store and use the device with any covers attached.

2. If the battery is in the phone, lift it out.
3. Slide the SIM into the holder with the contact area face down. To insert a second SIM, slide it into the other holder.

**Important:** This device is designed to be used with a standard SIM card (see figure) only. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card. Please consult your mobile operator for the use of a SIM card that has a mini-UICC cutout.

4. Line up the battery contacts, and put the battery in.

5. Replace the back cover, and press it down until it locks into place.

6. To switch on, press and hold the power button until the phone switches on.
Insert a memory card
Read on to learn how to insert a memory card into your phone.

1. Place your thumb on the logo, and pull the top edge of the back cover to remove the cover.

2. Push the card in, contact area face down.
Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

3. Push the card in until it locks into place. Replace the cover.

Charge the battery
Your battery has been partially charged at the factory, but you may need to recharge it before you can use your phone.
1. Plug the charger into a wall outlet.

2. Connect the charger to the phone. When done, unplug the charger from the phone, then from the wall outlet.

If the battery is completely discharged, it may take several minutes before the charging indicator is displayed or before any calls can be made.

**Lock or unlock the keys**

To avoid accidentally pressing the keys, use keypad lock.

1. Quickly press 0.

2. Press **Lock**.

3. To unlock the keypad, press 0 > **Unlock**.
Set which SIM card to use
If you have 2 SIM cards in your phone, you can select which one you want to use.

1. Select **Menu > Settings > Dual SIM settings**.

2. To choose which SIM to use for calls, select **Default SIM for calls**. To choose which SIM to use for messages, select **Default SIM for msgs**.

Change the volume
You can control the audio in several ways.

1. Scroll left or right to change the volume.

2. You can connect a compatible headset or other compatible device to the headset connector.
3. To use the loudspeaker on your phone when calling, select Loudsp.. You can also use the loudspeaker when listening to radio.
Basics

Learn how to get the most out of your new phone.

Explore your phone

Explore your phone with a simple key press.

1. To see the apps and features of your phone, press **Menu**.

2. To go to an app or feature, press the scroll key up, down, left, or right.

3. To open the app or select the feature, press **Select**.

4. To go back to the previous view, press **Back**.

5. To go back to the home screen, press **Home**.

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6. To use the flashlight, press the scroll key up twice. To switch off, press up once. Do not shine the light in anyone’s eyes.

**Write text**

Writing with the keypad is easy and fun.
Press a key repeatedly until the letter is shown.

**Type in a space**
Press 0.

**Type in a special character or punctuation mark**
Press and hold *.

**Switch between character cases**
Press # repeatedly.

**Type in a number**
Press and hold a number key.

**Use predictive text**

To speed up your writing, your phone can guess what you are starting to write. Predictive text is based on a built-in dictionary. This feature is not available for all languages.

2. Start writing a word. When the word you want is shown, press 0.

**Change a word**
Press * repeatedly until the word you want is shown.

**Add a new word to the dictionary**
If the word you want isn’t in the dictionary, write the word, select Spell, and type in the word.

**Switch between predictive and traditional text**
Press # repeatedly.
Switch predictive text off

Change the ringtone
Set a different ringtone for each profile. You can also set a different ringtone for each SIM card.
1. Select Menu > Settings > Tone settings.

2. Select Ringing tone. If asked, select a SIM card.

3. Pick a ringtone, and select OK.

Set an alarm
Use your phone as an alarm clock.
1. Select Menu > Clock > Set alarms.

2. Select an alarm.
Tip: You can set up to five different alarms.

3. To set the hour, press up or down. To set the minutes, press right and then up or down. Press OK.
People & messaging

Contact your friends and family, and share your files, such as photos, using your phone.

Make or answer a call

Read on and learn how to make or answer a call with your new phone.

1. Type in the phone number.
   To type in the + character, used for international calls, press * twice.

2. Press to make the call. To end the call, press .

3. When someone calls you, press to answer.

Save a name and phone number

Add a new name and number to your phone.

1. Select Menu > Contacts.
2. Select **Add contact** and where you want to save the contact.

3. Write the name, and press **OK**,** OK**, then type in the number, and press **OK**.

**Send and receive messages**

Keep in touch with your friends and family through text messages.

1. Select **Menu > Messages**.
2. Select **Create message**.
3. Write your message.

   **Tip:** To insert special characters, such as a smiley or symbol, select **Opt. > Insert options**.

4. Select **Opt. > Send**. If asked, select which SIM to use.
5. Type in a phone number, and select **OK**. Your message is sent.
6. To read a message you've received, select **Show** on the home screen.
7. To read the rest of the message, press down.

You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.
Camera

With your phone camera, you can easily take photos or record videos.

Take a photo

Capture the best moments with your phone camera.

1. Before you start, make sure you have inserted a memory card. To switch the camera on, select Cam.

2. To zoom in or out, press up or down.

3. To take a photo, select Capture.

To view the photos you've taken, select Opt. > View photos.

Record a video

Besides taking photos, you can also record videos with your phone.

1. Before you start, make sure you have inserted a memory card. To switch the camera on, select Cam.
2. To switch the video camera on, press right.

3. To start recording, select 🎥.

To view the videos you've recorded, select ☰ > View videos.

**Share a photo or video**

Share your photos and videos with Slam.

1. Before you start, make sure Bluetooth is switched on and the phones are visible to other phones. Select a photo, video, or other file, and Share.

2. Select Via Slam.
3. Move your phone close to the other phone, and let Slam share the photo.
Operator the device in hidden mode is a safer way to avoid malicious software. Do not accept Bluetooth connection requests from sources you do not trust. You can also switch the Bluetooth function off when you are not using it.
Entertainment

Having a spare moment and in need of entertainment? Learn how to listen to the radio on your phone.

Listen to the radio

Use your phone to listen to the radio.

1. Connect a headset, and select **Menu > Music > Radio**. The headset cable works as the radio antenna.

2. To go to the next channel, press down.

3. To close the radio, select **Options > Switch off**.
Phone management & connectivity

Take care of your phone and its contents. Learn how to connect to accessories and networks, transfer files, create backups, lock your phone, and keep the software up to date.

Remove private content from your phone

If you buy a new phone, or otherwise want to dispose of or recycle your phone, here’s how you can remove personal info and content.

When removing private content from your phone, pay attention to whether you are removing content from the phone memory or the SIM card.

1. To remove messages, select **Menu > Messages > Delete messages**.
2. Go to the folder you want to empty, and select **Delete all** or **All read**. To remove all messages from your phone, empty all the folders separately.
3. To remove contacts, select **Menu > Contacts > Delete > Delete all** and the location.
4. To remove call info, select **Menu > Call register > Clear call log > All calls**.
5. Check that all your personal content has been removed.

Content and info stored on the memory card is not removed.

Remove all content from your phone and restore the original settings

To reset your phone to its original settings and to remove all your data, on the home screen, type in ***#7370#**.
Product and safety info

Network services and costs
You can only use your device on the GSM 900, 1800 networks. You need a subscription with a service provider. You may also need to subscribe to some features.

Emergency calls
1. Make sure the device is switched on.
2. Check for adequate signal strength.
You may also need to do the following:
• Put a SIM card in the device.
• Switch the call restrictions off in your device, such as call barring, fixed dialling, or closed user group.
• If the device keys are locked, unlock them.
3. Press the end key repeatedly, until the home screen is shown.
4. Type in the official emergency number for your present location. Emergency call numbers vary by location.
5. Press the call key.
6. Give the necessary info as accurately as possible. Do not end the call until given permission to do so.

Important: Activate both cellular and internet calls, if your phone supports internet calls. The phone may attempt to make emergency calls both through cellular networks and through your internet call service provider. Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Take care of your device
Handle your device, battery, charger and accessories with care. The following suggestions help you keep your device operational.
• Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits. If your device gets wet, remove the battery, and let the device dry.
• Do not use or store the device in dusty or dirty areas.
• Do not store the device in high temperatures. High temperatures may damage the device or battery.
• Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
• Do not open the device other than as instructed in the user guide.
• Unauthorised modifications may damage the device and violate regulations governing radio devices.
• Do not drop, knock, or shake the device or the battery. Rough handling can break it.
• Only use a soft, clean, dry cloth to clean the surface of the device.
• Do not paint the device. Paint can prevent proper operation.
• For optimal performance, switch the device off and remove the battery from time to time.
• Keep the device away from magnets or magnetic fields.
• To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important info.

Recycle
Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. All materials of the device can be recovered as materials and energy. Check how to recycle your Microsoft Mobile products at www.nokia.com/recycle.

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The crossed-out wheeled-bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Do not dispose of these products as unsorted municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority, or go to www.nokia.com/support. For more info on the environmental attributes of your device, see www.nokia.com/ecoprofile.

**Battery and charger info**

Use your device only with an original BL-4C rechargeable battery.

Charge your device with AC-11N2 charger. Charger plug type may vary.

Microsoft Mobile may make additional battery or charger models available for this device.

**Important:** Talk and standby times are estimates only. Actual times are affected by, for example, network conditions, device settings, features being used, battery condition, and temperature.

**Battery and charger safety**

Always switch the device off and unplug the charger before removing the battery. To unplug a charger or an accessory, hold and pull the plug, not the cord.

When your charger is not in use, unplug it. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household waste.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm.

**Additional safety information**

**Small children**

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

**Medical devices**

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical devices' function. Consult a physician or the medical device’s manufacturer to determine if it is adequately shielded from external radio energy.

** Implanted medical devices**

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and the medical device. Persons who have such devices should:
• Always keep the wireless device more than 15.3 centimetres (6 inches) from the medical device.
• Not carry the wireless device in a breast pocket.
• Hold the wireless device to the ear opposite the medical device.
• Switch the wireless device off if there is any reason to suspect that interference is taking place.
• Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Accessibility solutions
Microsoft Mobile is committed to making mobile phones easy to use for all individuals, including those with disabilities. For more information, visit www.nokiaaccessibility.com.

Hearing

⚠️ Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

Protect your device from harmful content

Your device may be exposed to viruses and other harmful content. Take the following precautions:

• Be cautious when opening messages. They may contain malicious software or otherwise be harmful to your device or computer.
• Be cautious when accepting connectivity requests, browsing the internet, or downloading content. Do not accept Bluetooth connections from sources you do not trust.
• Only install and use services and software from sources that you trust and that offer adequate security and protection.
• Install antivirus and other security software on your device and any connected computer. Only use one antivirus app at a time. Using more may affect performance and operation of the device and/or computer.
• If you access preinstalled bookmarks and links to third party internet sites, take the appropriate precautions. Microsoft Mobile does not endorse or assume liability for such sites.

Vehicles

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more info, check with the manufacturer of your vehicle or its equipment.

Only qualified personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

Potentially explosive environments

Switch your device off in potentially explosive environments, such as near petrol pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel; chemical plants; or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These usually are areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

Certification information (SAR)

This mobile device meets guidelines for exposure to radio waves.

For information on SAR, see the printed user guide, or go to www.nokia.com/sar.
Original accessories

For availability of approved accessories, check with your dealer.

An extensive range of accessories is available for your device. For more details, see www.nokia.com/accessories.

Practical rules about accessories

• Keep all accessories out of the reach of small children.
• When you disconnect the power cord of any accessory, grasp and pull the plug, not the cord.
• Check regularly that accessories installed in a vehicle are mounted and are operating properly.
• Installation of any complex car accessories must be made by qualified personnel only.

Battery

Type: BL-4C

Talk time:
Up to 13.8 hours (GSM).

Standby:
Up to 25 days (GSM).

Important: Battery talk and standby times are estimates only. Actual battery talk and standby times depend on SIM cards, features used, battery age and condition, temperatures to which battery is exposed, network conditions, and many other factors, and may be significantly shorter than those specified above. Ringing tones, hands free call handling, use in digital mode, and other features will also consume the battery, and the amount of time a device is used for calls will affect its stand-by time. Likewise, the amount of time that the device is turned on and in the standby mode will affect its talk time.

Copyrights and other notices

DECLARATION OF CONFORMITY

Hereby, Microsoft Mobile Oy declares that this RM-944 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. A copy of the Declaration of Conformity can be found at www.nokia.com/global/declaration/declaration-of-conformity.

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